



To us, banking is personal.

SCAMMERS ARE IMPERSONATING BANKS AND CREDIT UNIONS!



Dear Member,

Scammers are more sophisticated than ever—your protection needs to be, too.

If It Feels Suspicious, It Is!

Fraudsters may insist there's "urgent" activity on your account and pressure you to move funds to a so-called safe account. **Members Plus Credit Union will never ask you to transfer or send money to resolve a suspected fraud issue.**

Impersonation Scams: Protect Your Accounts

Scammers may call or text while posing as Members Plus Credit Union, even using a spoofed caller ID. They often *pressure* you to act fast with lines like:

- "If you don't move your money right now, you might lose it all."
- "Don't call anyone else - they might be in on the scam."
- "If you give me remote access to your device, we can fix the fraud issue."
- "You'll need to withdraw cash and deposit it into a new account to keep it safe."

Members Plus Credit Union will never say these things, never ask you to move your money to "protect" it, and never request personal information by phone, text, voicemail, email, or automated services.

If you receive an unexpected call or message - even if it appears to be from "Members Plus Credit Union" - do not share private information. Hang up and call us directly at **781-905-1500**.

If you receive a suspicious email, please forward it to feedback@memberspluscu.org.

Prevalent Scams + Safety Tips

If you suspect identity theft, immediately report the fraud, change your password, and contact the credit bureaus below to place a free 90-day fraud alert on your credit file. If you use an identity theft protection service, check with them first, as alerts may already be in place.

[Experian](#): 1-888-397-3742

[Equifax](#): 1-888-298-0045

[Transunion](#): 1-888-909-8872

Your security is our top priority.

Stay Safe!

When in doubt, contact MPCU, and we will be happy to help.

Sincerely,

The MPCU Team



Questions? Email [Member Services](#) or call 781-905-1500.



Members Plus Credit Union, 29 High Street, Medford, MA 02155, 781-905-1500

[Unsubscribe](#)