



October
2023

President & CEO Message

Dear Member,

You may be aware of the cybersecurity event that is impacting thousands of organizations across the world involving a software product called MOVEit. This is a popular filesharing software used by government agencies, financial institutions, and other organizations. **Members Plus does not use the MOVEit data transfer product itself** and the credit union systems are not directly impacted by this event.

However, on July 27, 2023, one of our vendors notified us that they experienced an incident involving their MOVEit application. An unauthorized third party exploited a previously unknown vulnerability in MOVEit that allowed the third party to gain access to files on the vendor's MOVEit application between May 30, 2023, and May 31, 2023. During the incident, the third party acquired files containing certain Members Plus information. This incident did not involve unauthorized access to any Members Plus systems. Your accounts at Members Plus were not accessed by any unauthorized party in this incident.

Upon learning of the incident, we began an investigation to understand the scope of the incident. We also worked with our vendor to ensure that it took steps to secure its MOVEit application. The third party acquired files that contained name, address, and financial account number. Social Security numbers were **not involved** in the incident. Any impacted member whose information was involved has been sent a written notification.

We value the trust you place in us to protect your privacy and take our responsibility to safeguard your personal information seriously. Please feel free to contact Member Services at (781) 905-1500 if you have any questions.

Sincerely,
John J. Murphy
President and CEO

Closing Early November 8th

**ALL BRANCHES CLOSING AT 12PM
WEDNESDAY, NOVEMBER 8TH FOR EMPLOYEE APPRECIATION**

Serving our members is a priority to all MPCU employees, and having happy employees means great member service to all!

Please note that **ALL MPCU branches will be closing at 12PM on 11/08/2023**, to celebrate MPCU's Employee Appreciation Day.

Shared Branching is available, for contact and location information [click here](#).

Thank you for your understanding and we apologize for any inconvenience.

Halloween Fun With MPCU



Get ready to join the spooky fun this Halloween season! We're thrilled to announce that MPCU is taking part in community trick-or-treating events in your neighborhood! Stop by and say hello at:

Medford Chamber of Commerce Trick or Treat

October 27 from 3:00 PM- to 5:00 PM

Medford Square, Haines Square, South & West Medford Square

**Malden Chamber's
Trick or Treat**

October 31 from 3:00 PM- to 5:00 PM

City Hall Plaza, Malden Center

Join us for a ghoulishly good time and make this Halloween unforgettable!



Unlock the Magic of the Season with Our Holiday Loan!

Embrace the joy of the holiday season with our exclusive Holiday Loan! With our affordable holiday loan, you can make cherished memories without breaking the bank. Discover the perfect way to turn your festive dreams into reality with flexible terms and competitive rates!

Get a Holiday Loan Today!

HOLIDAY LOAN
RATES AS LOW AS 8.49% APR*!

FOR UP TO
12 MONTHS
AMOUNTS FROM
\$500 - \$5,000

- PAY BILLS
- EXTRA CASH
- VACATIONS & MORE

APPLY ONLINE MEMBERSPLUSCU.ORG
(781) 905-1500

MPCU Credit Card App is Here!

The new [MP Credit Card Mobile App](#) is now available on the Apple App Store and Google Play!

With this app, MPCU credit card holders can enjoy:

- Secure 24/7 access to their cards
- e-Statements
- Online payment options

Getting set up is easy! Just download the app to your mobile device. Register your card by following the prompts, use the same username as your Online Banking Login, and start to receive immediate updates!



Avoiding Online Financial Scams in the Digital Age [Top 7 Safety Tips]



A digital con artist sitting in a café halfway around the world is effectively immune from prosecution. They have nothing but time to devise more cunning scams to defraud honest people. That's why our hard-working community members need to remain vigilant. We hope these online safety tips prove useful in protecting your money.

[Read the Entire Article](#)

Questions? Visit our [Contact Us](#) page to get in touch.



Members Plus Credit Union, 29 High Street, Medford, MA 02155, 781-905-1500

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