



NOTICE OF DISCONTINUED POPMONEY SERVICE

Effective June 13, 2023, Popmoney will no longer be available. This service will be discontinued nationwide by its service provider. As a result, MPCU members will no longer be able to access this person-to-person payment platform via Online & Mobile Banking after this date. We apologize for any inconvenience this may cause.

How to Prepare

- All payments created or scheduled with a Send Date of June 13, 2023, or earlier, will be processed without interruption.
- Recurring or future-dated payments will not be processed after June 13, 2023.
- Take note of all scheduled or recurring Popmoney transactions scheduled to occur after June 13, 2023. These won't be processed. You can find and review all of your scheduled Popmoney transactions under the "Activity" tab.

FAQs

What if I am expecting to receive Popmoney payments after June 13th?

Since Popmoney will no longer be available, the transaction will not be completed. Please utilize an alternate payment method to receive the funds.

What happens to Popmoney payments scheduled for after the discontinuation date?

Any payments dated after June 13th will not be processed so you should arrange to use a different payment method. You can review all of your scheduled Popmoney transactions under the "Activity" tab on the mobile app or the "Move Money" and "External Transfers" tab(s) in online banking.

Are there any alternative ways to send money?

We offer several other ways to send money and make payments. Here are three easy ways to send money to:

- [Any Biller](#) — Use the free Bill Pay service within online or mobile banking to transfer money to other financial institutions or to pay people outside of MPCU.
- [Another Member](#) — Transfer funds immediately to any other member of MPCU via online or mobile banking.
- [Anyone's Mobile Wallet](#) — You can add your MPCU debit or credit card to Apple Pay, Google Pay, or Samsung Pay in order to send money to friends or make secure payments.

In an effort to improve your online and mobile banking experience, we have partnered with Payrailz to offer the person-to-person (P2P) service. **More details coming soon.**