

IMPORTANT NOTICE
Fraud Prevention

Good Afternoon Members,

We have recently been made aware of a phishing telephone scam that some MPCU members have reported. These members are receiving phone calls from fraudsters posing as a credit union employee asking the members to provide sensitive account information.

Important Reminder:

Members Plus will never contact you via phone, text or email to request sensitive personal information such as your complete account number, Online Banking credentials (password, username or one time pin) social security number, debit or credit card number, PIN, or CVV code.

- If you get a call from someone claiming to be from Members Plus who asks for any of this, hang up immediately. **Do not call the number back.** Manually dial our member service number to call us at 781-905-1500 and report the incident.

The evidence of hackers gaining access is growing, **so it is extremely important that you stay vigilant and report any suspicious activity.**

3/2/23



Questions? Email [Member Services](#) or call 781-905-1500.

