

To Our Valued MPCU Members,

Branch Lobby Access by Appointment Only Beginning Monday, December 14, 2020

After careful consideration and to ensure the health and well-being of our members, employees, and the communities we serve, we have made the decision to once again close our branch lobbies and leave our drive-ups open beginning Monday, December 14, 2020.

Branch **drive-up** windows will be available during regular hours. Branch **lobby access** will be by appointment only.

You can click [here](#) or look below to review office hours by location and get the direct branch phone numbers for appointments.

Although this was not an easy decision, we felt it was the right decision to safeguard the health and well-being of our members and employees while still enabling us to continue to fulfill our mission of serving members. While we recognize that limiting in-person lobby services may be an inconvenience, please be assured that we offer many 24/7 account access options for you, including the [Mobile App](#) and [Online Banking](#). You can find directions to any of our free [30,000 CO-OP ATMs](#) on our website, many available 24/7. Deposit and loan accounts can be opened by calling a branch, or by [applying online](#).

Thank you for your understanding and patience as we work together to safeguard the health of our communities

Appointments

In order to make an appointment, please call the branch you wish to visit:

- Medford Branch – 781-905-1500
- Everett Branch – 617-389-9000
- Adams Village Branch – 617-265-6967
- Norwood Branch – 781-702-5969
- Plymouth Branch – 508-503-6129

Drive Up Windows

The drive-up windows at our Everett and Plymouth locations will remain fully staffed and able to process any banking transaction that you may require.

Stay Home When Possible

We encourage members to continue using [online banking](#), [mobile banking](#) with [remote deposit capture](#) and [phone banking](#) to conduct financial services when possible.

If you don't already have our Mobile App, download it for your [Apple](#) or [Android](#) device.

Thank you and be safe.

John J. Murphy
President & CEO

Questions? Visit our [Contact Us](#) page to get in touch.

