

Summer Newsletter

In this time of great uncertainty, we have remained open to our members by appointment and are focused on the health and safety of our employees and our communities, as well as our commitment to you, our members. We are here to support you and are working hard to ensure our MPCU team can continue to provide all our members with uninterrupted, dependable service. You can visit the branch by appointment only. If you need to schedule an in-person meeting, please call **781-905-1500**.

During this time, we encourage you to use our digital tools, if you are not already doing so for fast access to your accounts. Please visit <u>membersplus.org</u> to access your account online, where you can access important information, make payments and service your account anytime, anywhere.

We also encourage you to check our <u>website</u> and our social channels (<u>Facebook</u> and <u>Instagram</u>) for further updates on our actions during this unprecedented time.

If you are having financial difficulties and have a personal loan, car loan or mortgage with Members Plus, we encourage you to email our Consumer

Lending and Mortgage departments to discuss all of your options to help you through this challenging time. If you need assistance with accessing our eServices or finding the best loan options for you, you can count on us. Just call Member Services at 781-905-1500 to see how we can help.

As always, thank you for being a loyal member and THANK YOU for your patience and understanding as we continue to adjust our operations to provide a safe and healthy environment for everyone. We will continue to closely monitor the situation, stay focused on keeping our employees and communities healthy, and providing you all the services and support you need to meet your financial service needs.

We are here to help.

John J. Murphy

President and CEO, MPCU

Community Helper Loan

MPCU Community Helper Loan

Our new loan product designed to help members who may have been negatively impacted by COVID-19 is still available.

Loan Maximum: \$2,000
Loan Interest Rate: 2.00%*

• Loan Repayment: 12 months with a 2 month delay on repayment

<u>Click Here to Apply Today</u> When you apply please be sure to select COVID-19 as your reason for applying.



*APR=Annual Percentage Rate. Payments for 2.00% APR for 12 months are approximately \$84.38 per month per \$1,000.00 borrowed. Payment does not reflect disability and/or credit life insurance and may differ slightly due to rounding. Terms up to 12 months for repayment. There will be no required payment during the initial 60 days, payments will then continue over a 12-month period. Minimum loan amount of \$500.00 and maximum loan amount of \$2,000.00. Rates effective March 25, 2020 and subject to change without notice. Requires a \$25.00 deposit in a share/savings account.

MPCU Scholarships Announced - Class of 2020

Join Us to Congratulate Our Scholarship Winners

Although the end of the year hasn't been what we all expected, MPCU is still honored to be able to celebrate some of our 2020 graduates with these scholarships.

Josephine F. Sullivan - Joseph A. McCarthy Scholarship (\$1,000)

Lauren Masse - Thomas Kenny Scholarship (\$1,000)

Gabriella C. Mazzie - Martin Nee Scholarship (\$1,000)

Regan E. Doyle - MPCU Scholarship (\$1,000)

Charlie Wahlberg - MPCU Scholarship (\$1000)

Fatima Martinez – Joseph Fisher Scholarship (\$1000)



Photos (left to right) - Lauren Masse, Regan Doyle, Josephine Sullivan, Gabriella Mazzie

MPCU is Finding Ways to Help





Over the last month our team at MPCU has been working hard to be available for our members. The staff are busy answering phones, processing new accounts and loan paperwork, and running drive through teller services. But we've also found ways to help the wider community. MPCU was able to support Bread for Life and the Medford YMCA with donations to support these food banks and we provided gift cards for care packages for families in need. #peoplehelpingpeople



National COVID-19 Unemployment Scam Targets Massachusetts

Criminal enterprises in possession of stolen personal information from earlier national data breaches have been attempting to file large amounts of illegitimate unemployment claims through the Massachusetts Department of Unemployment Assistance (DUA) system. Read More...

Also, if you are a victim, you should:

- Notify your financial institution immediately and ask how to set-up and receive alerts on your accounts
- If employed, notify your Human Resources department
- Review your free credit report and notify credit bureaus of fraudulent activity

If you believe you may have had a false unemployment claim filed using your identity contact the Department of Unemployment Assistance via their <u>fraud contact</u> <u>form</u> or to call the DUA customer service department at **877-626-6800**.



Still at home with the kids? Here's some fun ideas for the whole family!

Many of you have had kids at home for months, and you may be running short on creative ideas to pass the time. Here's a few activities, links, and tips you might find helpful. Read More...







Questions? Visit our Contact Us page to get in touch.









Members Plus Credit Union, 29 High Street, Medford, MA 02155, 781-905-1500