



Dear Valued Member,

The health, safety, and financial well-being of our members and employees continues to be our top priority. As Members Plus Credit Union continues to monitor the impact of COVID-19 carefully, we understand that this rapidly-evolving situation poses unique challenges for everyone. I want to take a moment to share some important updates and new actions that MPCU is taking to help confront and control COVID-19.

Important Branch Updates

Effective Monday, March 23, all MPCU branch lobbies will be closed with limited access for specific in-person transactions such as loan closings and access to safe deposit box. This will be by appointment only, Monday thru Friday from 9:00am to 4:00pm and on Saturday during regular hours for each branch. However, our drive-up windows in Everett and Plymouth are available, click [here](#) for drive-up hours of operation.

In Person - By Appointment Only - Please Call

BRANCH LOCATION	TELEPHONE
29 High Street, Medford	781-905-1500
650 Broadway, Everett	617-389-9000
494 Gallivan Blvd., Dorchester	617-265-6967
111 Lenox Street, Norwood	781-702-5969
53 Commerce Way, Plymouth	508-503-6129

The Mass Ave. Dorchester branch located on 1165 Mass Ave. **(open for Eversource Employees only)** will be available by appointment only during the branch regular posted hours. Please call 617-427-2018 to schedule an in-branch appointment.

All MPCU ATMs will remain open with 24/7 access. As a member of the [CO-OP Network](#), you also have access to 30,000 surcharge-free ATMs around the country.

We strongly encourage all members to use Online and Mobile Banking whenever possible.

- If you have not had the opportunity, sign up for [Online banking](#).
- Download our [Mobile app](#) from your iPhone or Android devices.

If you are not familiar with our electronic services, please call 781-905-1500 and a member of our team will be happy to walk you through the on-line experience. It is simple, easy and safe.

We appreciate everyone's understanding as we work to support our members and face this challenge together.

John J. Murphy
President & CEO