

# Privacy Policy

Rev. 3/2020

## FACTS

### WHAT DOES Members Plus Credit Union DO WITH YOUR PERSONAL INFORMATION?

#### Why?

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

#### What?

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social Security number and income
- Account balances and payment history
- Credit history and credit scores

When you are *no longer* our customer, we continue to share your information as described in this notice.

#### How?

All financial companies need to share member's personal information to run their everyday business. In the section below, we list the reasons financial companies can share their member's personal information; the reasons Members Plus Credit Union chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does Members Plus Credit Union share?	Can you limit this sharing?
<b>For our everyday business purposes</b> – such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
<b>For our marketing purposes</b> – to offer our products and services to you	Yes	No
<b>For joint marketing with other financial companies</b>	Yes	No
<b>For our affiliates' everyday business purposes</b> – information about your transactions and experiences	No	We don't share
<b>For our affiliates' everyday business purposes</b> – information about your creditworthiness	No	We don't share
<b>For affiliates to market to you</b>	No	We don't share
<b>For nonaffiliates to market to you</b>	No	We don't share

## Questions?

Call 781-905-1500 or go to [www.memberspluscu.org](http://www.memberspluscu.org)

Who we are	
Who is providing this notice?	Members Plus Credit Union

What we do	
How does Members Plus Credit Union protect my personal information?	<p>To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.</p> <p>We limit our employee's access to information by making available only such information appropriate to serve you. Our employees are trained in the importance of maintaining confidentiality and member privacy.</p>
How does Members Plus Credit Union collect my personal information?	<p>We collect your personal information, for example, when you</p> <ul style="list-style-type: none"> <li>▫ Open an account or deposit money</li> <li>▫ Pay your bills or apply for a loan</li> <li>▫ Use your credit or debit card</li> </ul> <p>We also collect your personal information from others, such as credit bureaus.</p>
Why can't I limit all sharing?	<p>Federal law gives you the right to limit only</p> <ul style="list-style-type: none"> <li>▫ Sharing for affiliates' everyday business purposes – information about your creditworthiness</li> <li>▫ Affiliates from using your information to market to you</li> <li>▫ Sharing for nonaffiliates to market to you</li> </ul> <p>State laws and individual companies may give you additional rights to limit sharing.</p>

Definitions	
<b>Affiliates</b>	<p>Companies related by common ownership or control. They can be financial and nonfinancial companies.</p> <p>▫ <i>Members Plus Credit Union has no affiliates.</i></p>
<b>Nonaffiliates</b>	<p>Companies not related by common ownership or control. They can be financial and nonfinancial companies.</p> <p>▫ <i>Members Plus Credit Union does not share with nonaffiliates so they can market to you.</i></p>
<b>Joint marketing</b>	<p>A formal agreement between nonaffiliated financial companies that together market financial products or services to you.</p> <p>▫ <i>Our joint marketing partners include credit card companies and insurance companies.</i></p>

Other important information	
Members Plus Credit Union complies with 201 CMR 17.00: standards for the protection of personal information of residents of the Commonwealth of Massachusetts.	